



How To Recover From

Identity Theft & Refund Fraud

a compilation of documents and resources

Suspecting and then confirming that you have had your identity stolen is a nightmarish scenario. It combines your worst fear if you have ever lost your wallet or purse with all of the work of replacing those things that were lost. It can be so overwhelming you might be wondering, “where do I even start!?”

There are an increasing number of identify thefts that are first identified when a thief attempts to file a tax return on your behalf and claim a refund from the IRS or Ohio. The documents that follow are intended to help you navigate through some of these issues when confronted with identify theft and fraudulent tax returns.

- The IRS has provided a short list of items for you to complete which is substantially similar to the items that the Federal Trade Commission (FTC) has covered in its longer, checklist style guidance.
 - The primary item to complete for the IRS is [Form 14039](#) which initiates the IRS fraud protection procedures.
 - Also included is a form letter, one of several, that the IRS may send to a taxpayer if they suspect tax return fraud might be occurring on the account.
 - The IRS has a number of articles related to identify theft and how to protect yourself. A master page with links to all these topics is included in this packet.
- The process with Ohio is very similar to the IRS.
 - Ohio also has a form letter that is sent out.
 - Ohio recently added an identity quiz for roughly 50% of taxpayers requesting a refund. This letter simply asks you to complete an identity quiz and is not indicative that your identity has been stolen (unless you haven't filed your tax return for the year yet).
 - The other letter, which is in the packet, *does* indicate that they suspect fraudulent activity on the account.
 - Ohio includes an affidavit (form IT TA) that must be filled out to initiate their protection procedures, similar to Federal.
- The FTC is the primary federal government agency dealing with identity theft.
 - The FTC has put together a very detailed, checklist style document to help you with this process. It includes information on most forms of identity theft, of which tax identity theft is just one. *This may be more information than you need*, but if the fraud has gone beyond your tax returns and includes false credit activity (or you are concerned that this may happen), this guide will be very useful for you. It includes a wealth of information, including sample letters and a variety of websites and contact information to relevant organizations that can help you. It also guides you through the process of making a police report due to the theft of your personal information. It is [available here](#).
 - Note that the IRS and the FTC generally do not share data with each other. Therefore if you have completed the IRS identify theft notification procedures, do not assume that the FTC, credit bureaus, etc. are also aware of your situation.



Identity Theft Information for Taxpayers

Identity theft places a burden on its victims and presents a challenge to many businesses, organizations and governments, including the IRS. The IRS combats this crime with an aggressive strategy of prevention, detection and victim assistance.

What is tax-related identity theft?

Tax-related identity theft occurs when someone uses your stolen Social Security number to file a tax return claiming a fraudulent refund. If you become a victim, we are committed to resolving your case as quickly as possible.



Know the warning signs

In tax-related identity theft, the criminal generally will use a stolen SSN to file a forged tax return and attempt to get a fraudulent refund early in the filing season.

You may be unaware that this has happened until you file your return later in the filing season and discover that two returns have been filed using the same SSN.

Be alert to possible identity theft if you receive an IRS notice or letter that states:

- More than one tax return was filed for you,
- You owe additional tax, have a refund offset or have had collection actions taken against you for a year you did not file a tax return, or
- IRS records indicate you received wages from an employer unknown to you.

Steps for victims of identity theft

1. File a report with the local police.
2. File a complaint with the Federal Trade Commission at www.identitytheft.gov or the FTC Identity Theft Hotline at 1-877-438-4338 or TTY 1-866-653-4261.
3. Contact one of the three major credit bureaus to place a 'fraud alert' on your credit records:
 - www.Equifax.com 1-800-525-6285
 - www.Experian.com 1-888-397-3742
 - www.TransUnion.com 1-800-680-7289

If your SSN is compromised and you know or suspect you are a victim of tax-related identity theft, take these additional steps:

4. Respond immediately to any IRS notice; call the number provided

5. Complete IRS [Form 14039, Identity Theft Affidavit](#). Use a fillable form at IRS.gov, print, then mail or fax according to instructions.

6. Continue to pay your taxes and file your tax return, even if you must do so by paper.

If you previously contacted the IRS and did not have a resolution, contact the Identity Protection Specialized Unit at 1-800-908-4490. We have teams available to assist.

More information: www.irs.gov/identitytheft or FTC's www.identitytheft.gov.

About data breaches and your taxes

Not all data breaches or computer hacks result in tax-related identity theft. It's important to know what type of personal information was stolen.

If you've been a victim of a data breach, keep in touch with the company to learn what it is doing to protect you and follow the "Steps for victims of identity theft."

How you can reduce your risk

- Don't routinely carry your Social Security card or any document with your SSN on it.
- Don't give a business your SSN just because they ask – only when absolutely necessary.
- Protect your personal financial information at home and on your computer .
- Check your credit report annually.
- Check your Social Security Administration earnings statement annually.
- Protect your personal computers by using firewalls, anti-spam/virus software, update security patches and change passwords for Internet accounts.
- Don't give personal information over the phone, through the mail or the Internet unless you have either initiated the contact or are sure you know who is asking.

NOTE: The IRS does not initiate contact with taxpayers by email to request personal or financial information. This includes any type of electronic communication, such as text messages and social media channels.



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Identity Protection: Prevention, Detection and Victim Assistance



Protect Yourself From Identity Theft

[Español](#)

Identity theft places a burden on its victims and presents a challenge to businesses, organizations and government agencies, including the IRS. Tax-related identity theft occurs when someone uses your stolen social security number to file a tax return claiming a fraudulent refund.

The IRS combats tax-related identity theft with an aggressive strategy of prevention, detection and victim assistance. We are making progress against this crime, but it remains one of our highest priorities. And, if you become a victim, we are committed to helping you resolve your case as quickly as possible.

See [YouTube](#) for more ID theft videos.

Report Scams

- Report IRS-related phishing and online scams
- Report IRS impersonation scams to TIGTA
- Report identity fraud to Federal Trade Commission

Are you a victim of tax-related identity theft?

Review the following resource information:

- [Taxpayer Guide to Identity Theft](#)
- [Publication 5027 Identity Theft Information for Taxpayers \(PDF\)](#)
- [Data Breach: Tax-Related Information](#)
- [Identity Protection Tips](#)

Identity theft information for tax preparers and businesses

- [Identity Theft Information for Tax Preparers](#)
- [Publication 5199 Tax Preparer Guide to Identity Theft \(PDF\)](#)
- [Information for businesses about data breaches and identity theft](#)

What the IRS is doing to combat identity theft

- [What we're doing to combat identity theft](#)
- [Special identity theft enforcement efforts](#)
- [Law Enforcement Assistance Program](#)

Additional Identity Theft Resources

- [Identity Theft News and Outreach](#)
- [Federal Trade Commission](#)
- [Social Security Administration](#)

Remember:

The IRS doesn't initiate contact with taxpayers by email to request personal or financial information. This includes any type of electronic communication, such as text messages and social media channels.

Page Last Reviewed or Updated: 04-Mar-2015



Resolve an Issue

- ▶ [Appealing a Tax Dispute](#)
- ▶ [Responding to a Notice](#)
- ▶ [Taxpayer Advocate Service](#)

Learn About IRS

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- ▶ [Tax Stats, Facts & Figures](#)

Work at IRS

- ▶ [Careers](#)
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Get Important Info

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- ▶ [Reporting Phishing](#)
- ▶ [Identity Theft](#)
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Visit Other Sites

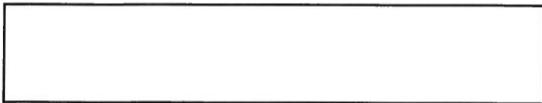
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Department of the Treasury
Internal Revenue Service

AUSC Stop 6579
AUSTIN TX 73301-0021

In reply refer to: 1483911111
Feb. 18, 2015 LTR 5071C 0
* 000000 00
Input Op: 1483347194 00098747
BODC: NOBOD



024603

Social security number: *
Tax year: 2014
Telephone number: 1-800-830-5084
Website: Identity Verification Service
(idverify.irs.gov)
Control number:

Dear TAXPAYER

We received your Form 1040EZ, federal individual income tax return, for the tax year listed above, but need more information to process the return.

The letter you received provides two options to respond to this information request:

- (1) our secure website OR
- (2) a toll-free IRS telephone number

These options allow you to verify your identity and the IRS to continue processing your tax return.

The IRS may use a third-party credit reporting company to help us confirm your identity and protect your privacy. We do this to make sure your tax information is coming from and going out to only you. The credit reporting company uses information from your credit report to generate questions for you to answer. The action creates an entry on your credit report called a "soft inquiry" by the Internal Revenue Service. However, the IRS can't view or access your credit report, and the credit reporting company can't view or access your tax information.

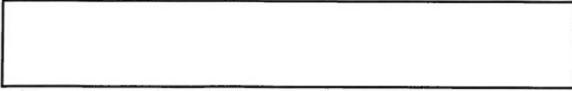
A soft inquiry:

- Doesn't affect your credit score and isn't reported to lenders
- Only appears on your version of the company credit report that did the identity verification, AND
- Is generally removed from your credit report within 2 years

Next Steps

- Go to the website listed above, which is available 24 hours a day, or call the telephone number, also listed above, between

1483911111
Feb. 18, 2015 LTR 5071C 0
* 000000 00
Input Op: 1483347194 00098748



7:00AM and 7:00PM within 30 days from the date of this letter. When you use the website or call, have your most recently filed return available. You can use the website or call even if you haven't yet filed a return for this year.

If you choose to be represented by an authorized power of attorney or a third party designee, we encourage you to be available with your representative if you call us.

We won't be able to process your Dec. 31, 2014 tax return until we hear from you.

Thank you for your cooperation.

Sincerely yours,

**INTEGRITY & VERIFICATION
OPERATIONS**
Integrity & Verification Operations
Program Manager, I&VO

Enclosure:
Copy of this letter

Identity Theft Affidavit

Complete and submit this form if you are an actual or potential victim of identity theft and would like the IRS to mark your account to identify questionable activity.

Check only one of the following two boxes if they apply to your specific situation. (Optional for all filers)

- I am submitting this form in response to a mailed notice or letter from the IRS.
- I am completing this form on behalf of another person, such as a deceased spouse or other deceased relative. You should provide information for the actual or potential victim in Sections A, B, & D.

Note to all filers: Failure to provide required information on **BOTH** sides of this form **AND** clear and legible documentation will delay processing.

THIS FORM MUST BE SIGNED ON THE REVERSE SIDE (SECTION F).

Section A – Reason For Filing This Form (Required for all filers)

Check only **ONE** of the following two boxes. You **MUST** provide the requested description or explanation in the lined area below.

1 I am a victim of identity theft **AND** it is affecting my federal tax records.

You should check this box if, for example, your attempt to file electronically was rejected because someone had already filed using your Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN), or if you received a notice or correspondence from the IRS indicating someone was otherwise using your number.

Provide a short explanation of the problem and how you were made aware of it.

2 I have experienced an event involving my personal information that may at some future time affect my federal tax records.

You should check this box if you are the victim of non-federal tax related identity theft, such as the misuse of your personal identity information to obtain credit. You should also check this box if no identity theft violation has occurred, but you have experienced an event that could result in identity theft, such as a lost/stolen purse or wallet, home robbery, etc.

Briefly describe the identity theft violation(s) and/or the event(s) of concern. Include the date(s) of the incident(s).

Section B – Taxpayer Information (Required for all filers)

Taxpayer's last name	First name	Middle initial	The last 4 digits of the taxpayer's SSN or the taxpayer's complete Individual Taxpayer Identification Number (ITIN)
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Taxpayer's **current** mailing address (apt., suite no. and street, or P.O. Box)

City	State	ZIP code
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Tax year(s) affected (Required if you checked box 1 in Section A above)	Last tax return filed (year) (If you are not required to file a return, enter NRF and do not complete the next two lines)
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Address on last tax return filed (If same as current address, write "same as above")

City (on last tax return filed)	State	ZIP code
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Section C – Telephone Contact Information (Required for all filers)

Telephone number (include area code) <input type="checkbox"/> Home <input type="checkbox"/> Work <input type="checkbox"/> Cell	Best time(s) to call
--	----------------------

I prefer to be contacted in (select the appropriate language) English Spanish Other _____

Section D – Required Documentation (Required for all filers)

Submit this completed form and a **clear and legible** photocopy of at least one of the following documents to verify your identity. If you are submitting this form on behalf of another person, the documentation should be for that person. If necessary, enlarge the photocopies so all information and pictures are clearly visible.

Check the box next to the document(s) you are submitting:

- Passport
- Driver's license
- Social Security Card
- Other valid U.S. Federal or State government issued identification**

** Do not submit photocopies of federally issued identification where prohibited by 18 U.S.C. 701 (e.g., official badges designating federal employment).

Identity Theft Affidavit

Section E – Representative Information (Required only if completing this form on someone else's behalf)

If you are completing this form on behalf of another person, you **must** complete this section and attach clear and legible photocopies of the documentation indicated.

Check only **ONE** of the following four boxes next to the reason why you are submitting this form

- The taxpayer is deceased and I am the surviving spouse. *(No attachments are required)*
- The taxpayer is deceased and I am the court-appointed or certified personal representative. Attach a copy of the court certificate showing your appointment.
The taxpayer is deceased and a court-appointed or certified personal representative has not been appointed.
- Attach a copy of the death certificate or the formal notification from the appropriate government office informing the next of kin of the decedent's death. Indicate your relationship to the decedent: _____
The taxpayer is unable to complete this form and I have been appointed conservator or have Power of Attorney (POA) authorization.
- Attach a copy of the documentation showing your appointment as conservator or your POA authorization.
If you are the POA and have been issued a CAF number by the IRS, enter it here: _____

Representative's name _____

Current mailing address _____

City _____	State _____	ZIP code _____
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Section F – Penalty Of Perjury Statement and Signature (Required for all filers)

Under penalty of perjury, I declare that, to the best of my knowledge and belief, the information entered on this form is true, correct, complete, and made in good faith.

Signature of taxpayer or representative of taxpayer _____	Date signed _____
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Instructions for Submitting this Form

Submit this form and **clear and legible** copies of required documentation using **ONE** of the following submission options.

Mailing **AND** faxing this form **WILL** result in a processing delay.

By Mail	By FAX
<p>If you checked Box 1 in Section A and are unable to file your return electronically because the primary and/or secondary SSN was misused, attach this form and documentation to your paper return and submit to the IRS location where you normally file. If you have already filed your paper return, submit this form and documentation to the IRS location where you normally file. Refer to the "Where Do You File" section of your return instructions or visit IRS.gov and input the search term "Where to File".</p> <p>If you checked Box 1 in Section A and are submitting this form in response to a notice or letter received from the IRS, return this form and documentation with a copy of the notice or letter to the address contained in the notice or letter.</p> <p>If you checked Box 2 in Section A (you do not currently have a tax-related issue), mail this form and documentation to:</p> <p style="text-align: center;">Internal Revenue Service PO Box 9039 Andover MA 01810-0939</p>	<p>If you checked Box 1 in Section A and are submitting this form in response to a notice or letter received from the IRS that shows a reply FAX number, FAX this completed form and documentation with a copy of the notice or letter to that number. Include a cover sheet marked "Confidential." If no FAX number is shown, follow the mailing instructions on the notice or letter.</p> <p>If you checked Box 2 in Section A (you do not currently have a tax-related issue), FAX this form and documentation to: (855) 807-5720.</p> <p>NOTE: The IRS does not <i>initiate</i> contact with taxpayers by email, fax, or any social media tools to request personal or financial information. Report unsolicited email claiming to be from the IRS and bogus IRS websites to phishing@irs.gov.</p> <p>NOTE: For more information about questionable communications purportedly from the IRS, visit IRS.gov and input the search term "Fake IRS Communications".</p>

Other helpful identity theft information may be found on www.irs.gov/uac/Identity-Protection. Additionally, locations and hours of operation for Taxpayer Assistance Centers can be found at www.irs.gov (search "Local Contacts").

Note: The Federal Trade Commission (FTC) is the central federal government agency responsible for identity theft awareness. The IRS does not share taxpayer information with the FTC. Refer to the FTC's website at www.identitytheft.gov for additional information, protection strategies, and resources.

Privacy Act and Paperwork Reduction Notice

Our legal authority to request the information is 26 U.S.C. 6001.

The primary purpose of the form is to provide a method of reporting identity theft issues to the IRS so that the IRS may document situations where individuals are or may be victims of identity theft. Additional purposes include the use in the determination of proper tax liability and to relieve taxpayer burden. The information may be disclosed only as provided by 26 U.S.C. 6103. Providing the information on this form is voluntary. However, if you do not provide the information it may be more difficult to assist you in resolving your identity theft issue. If you are a potential victim of identity theft and do not provide the required substantiation information, we may not be able to place a marker on your account to assist with future protection. If you are a victim of identity theft and do not provide the required information, it may be difficult for IRS to determine your correct tax liability. If you intentionally provide false information, you may be subject to criminal penalties.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. If you have comments concerning the accuracy of these time estimates or suggestions for making this form simpler, we would be happy to hear from you. You can write to the Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, IR-6526, Washington, DC 20224. Do not send this form to this address. Instead, see the form for filing instructions. Notwithstanding any other provision of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number.



**Department of
Taxation**

Personal and School District Income Tax Division
P.O. Box 182847
Columbus, Ohio 43218-2847
1 (800) 282-1780 Fax (206) 202-5703
Ohio Relay Service (TTD/TTY) 1 (800) 750-0750
www.tax.ohio.gov

January 2, 2013

Taxpayer Name
Street
City OH Zip

Re: Ohio Individual Income Tax Year YYYY

Dear Taxpayer:

We received a YYYY Ohio income tax return filed under your name and Social Security number that is inconsistent with previous filings. If you have yet to file your YYYY Ohio income tax return or are not required to file a YYYY Ohio income tax return, this is an indication that your identity may have been stolen.

If you are a victim of identity theft, please complete and submit the Ohio Identity Theft Affidavit, which is found on our website www.tax.ohio.gov, and provide us with all the appropriate documentation mentioned on the affidavit within 30 days. If you are required to file a YYYY Ohio income tax return, include a paper copy of the return along with copies of all employer issued wage and income statements (W2s, 1099s, and/or K1s) reflecting Ohio withholdings/payments. Please note, we do not accept tax software printouts as proof of Ohio withholdings/payments.

We suggest you contact the following organizations to notify them that your identity was stolen:

IRS ID Theft Protection Unit: www.irs.gov	or call 1-800-908-4490
Federal Trade Commission: www.ftc.gov	or call 1-877-438-4338
Social Security Administration: www.socialsecurity.gov	or call 1-800-772-1213

We also suggest you contact the three credit bureaus and your banking institution(s) to notify them that your identity was stolen.

Equifax: www.equifax.com	or call 1-800-525-6285
Experian: www.experian.com	or call 1-888-397-3742
TransUnion: www.transunion.com	or call 1-800-680-7289

If you have any questions or concerns you may visit our website at www.tax.ohio.gov as well as the IRS' website at www.irs.gov to learn more about identity theft. You may also email us at OhioIDTheft@tax.state.oh.us or call our office at 1-800-282-1780.

Sincerely,

Personal and School District Income Tax Division

AT/kde

SFIDREQ1



Department of Taxation

Tax Technical/ID Theft Research
P.O. Box 182847
Columbus, OH 43218-2847
Phone: (800) 282-1780
eFax: (206) 202-5703
E-mail: OhioIDTheft@tax.state.oh.us



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IT TA
Rev. 12/14

Identity Theft Affidavit

Full legal name _____
First name M.I. Last name

Address _____

City _____ State _____ ZIP _____

Social Security number _____
(only the last four digits are required)

Daytime phone _____
(enter only numbers, no dashes or parentheses)

E-mail address _____

You are required to attach a photocopy of your current driver's license or state issued identification card.

What tax year(s) are you claiming your identity was stolen? _____

Were you an Ohio resident during the year your identity was stolen? Yes No

Were you required to file an Ohio individual income tax return? Yes No

How did you learn of the identity theft?

Have you contacted the Internal Revenue Service (IRS)? Yes No

If Yes, and you have completed the IRS Form 14039 (Identity Theft Affidavit), please attach a copy.

Have you filed a police report with your local police department? Yes No

If Yes, please attach a copy of the police report. If no, it is recommended that you file a police report and provide us a copy of the report.

Do you have any knowledge of the individual(s) using your Social Security number? Yes No

If yes, please provide any information you have (i.e. name, address, phone number, etc.)

Were you incarcerated during the tax year in question? If so, you will need to provide documentation showing your admission and release dates. Yes No

Failure to provide all the required documents in this affidavit may delay the resolution and/or render your claim unsubstantiated.

Your signature must be notarized

I declare under the penalty of perjury that the information contained in this affidavit is true and correct to the best of my knowledge.

Signature Date signed

Subscribed and sworn to me this _____ day of _____, 20 _____

Signature of notary

***If you are filing a paper income tax return, please mail this document to the appropriate address on the return.
If you are submitting only this notarized affidavit, please mail to the address on this form.***

Fighting Identity Theft & Income Tax Fraud

Category:

Income - Identification Confirmation Quiz

Collapse All

1. Why is the Ohio Department of Taxation (ODT) requiring taxpayers to take an identity confirmation quiz?

The Internal Revenue Service (IRS) and state tax collection agencies across the country have seen a surge in attempted income tax fraud. Criminal groups are using stolen social security numbers to file fraudulent income tax returns requesting refunds. To thwart this type of fraud and safeguard taxpayer dollars, ODT has implemented security measures to confirm the identity of Ohio taxpayers filing income tax returns requesting refunds. The process may require a taxpayer to take a quiz.

2. How does ODT select people to take the quiz?

Data analysis of information on the tax return is used to select taxpayers for the quiz. Returns will be selected where various factors indicate the possibility someone's identity may have been compromised. When this happens, the taxpayer will be required to take an identification confirmation quiz or provide documents proving their identity before the tax return is processed.

3. Where does ODT get the information about me for the quiz?

The information used to populate your personal quiz comes from many public and commercial data sources. The data consists of current and historical information about you. Information complies with all local and federal privacy laws.

4. How does ODT use this information about me?

ODT uses your personal information only to help confirm your identity. This information will never be shared for any purpose. Only the results of the quiz (pass/fail) are stored.

5. Why does ODT need to ask me these questions?

This identity confirmation quiz is a self-serve option for your convenience so you do not have to provide your identification documentation to ODT.

6. How does the quiz process work?

- Taxpayers who are selected to take an identity quiz will receive an identity confirmation letter asking them to complete the quiz within 60 days.
- The quiz consists of multiple choice questions.
- The quiz is timed, allowing a few minutes to be completed.
- The quiz can be taken online on ODT's website.

Once the quiz is complete, the taxpayer will know immediately whether or not they passed or failed.

- If a taxpayer passed, processing of the tax return continues.
- If a taxpayer fails, they may have the opportunity to take a second quiz. If passed the second time, processing of the tax return will continue.
- If a taxpayer fails twice, they must mail documentation to ODT proving their identity. Please [click here](#) for further instructions.

The requested refund will not be issued until a quiz is passed or ODT receives and accepts proper documentation to confirm your identity.

7. Can I take the quiz if I've not received an identity verification letter?

No. Only those taxpayers who receive a letter will be able to take the identity quiz.

8. Can someone other than the taxpayer listed on the letter take the quiz?

No, only the taxpayer who receives the letter can take the quiz as the questions pertain directly to them. If this is not possible, you may call 1-855-855-7579 to speak with a representative. This number should only be used if you need assistance with the quiz.

9. What information will I need to take the quiz?

You will need the reference number from your Identity Confirmation letter, the social security number (SSN) and the amount of refund claimed on your tax return. The letter you receive will provide necessary details concerning the quiz.

10. How many questions do I need to get right?

You must correctly answer three out of four questions.

11. How will I know which questions I failed?

You will not. To protect your privacy, ODT does not have access to the correct answers for the questions you were asked. The questions and corresponding answers are not stored anywhere. Only the results of the quiz (pass/fail) are stored.

12. What happens if I fail the quiz?

You can take the quiz two times online. If you fail both attempts, you may contact a representative at the toll free number listed on your letter to see if they can assist you over the phone. You will be required to have the reference number from your letter and the refund dollar amount in order to take the quiz.

If ultimately you cannot pass the identity quiz, you will be required to fax or mail the requested documentation to ODT to prove your identity. Please [click here](#) for further instructions.

13. What documentation will I need to provide?

If you fail the quiz, please [click here](#) for further instructions.

14. Where do I send the additional documentation?

Fax or mail your identity confirmation letter, along with copies of the required documentation to:

Fax to: 206-339-3285 **or Mail to:** Ohio Department Taxation
Identity Confirmation Unit
PO Box 182847
Columbus, OH 43218-2847

If you want to speak with a representative in the identity confirmation unit, please call 1-855-855-7579.

15. Can another identity verification letter be sent to me?

ODT will not re-send the letter. You will need to provide documentation to verify your identity either by fax or by mail in order to continue processing your return. Please [click here](#) for further instructions.

1 2 **Next**

[Return to Fighting Identity Theft & Income Tax Fraud](#)